

Professional Solvency Form

BLOCK 1. General Company Data

1. Name of your company: _____
2. Postal address: _____
3. Year established: _____
4. Main activity: _____
5. Indicate the mission and vision of your company: _____

6. Indicate your company's target public (target segment: companies, SMEs, citizens, distributors, administration, others...)

7. Give a brief history of your company (most significant projects, achievements, milestones, number of customers, main customers...)

8. Number of company employees:
 From 1 to 9 From 10 to 49 From 50 to 249 More than 249 (state number) _____
9. Do you have outsourced employees?: No Yes (state number) _____

10. Indicate the organisation of your workforce (main areas and distribution of employees):

| | No. company employees | No. outsourced employees |
|-----------------------------|-----------------------|--------------------------|
| Sales area | | |
| Technical/operational area | | |
| Customer support service | | |
| Other areas (specify) _____ | | |

11. Main company website (and other websites if any): _____

12. Presence on Social Media (indicate profiles, users, followers, objective...)

13. Do you have several offices/subsidiaries/brands?

- No
 Yes (state which, location and brief description)
- _____

BLOCK 2. Sales

14. Company sales in the last year: _____

15. What type of domain indicators does your company manage:

| | Volume | Officially accredited | | Distributor (Not officially accredited) | |
|----------------------------------|-------------|-----------------------|------|--|-----------------|
| | No. Domains | Yes | Year | For which company are you a distributor? | From what year? |
| .es | | N/A | N/A | | |
| .com | | | | | |
| .net | | | | | |
| .org | | | | | |
| .eu | | | | | |
| Others, (specify) _____ _____ | | | | | |

BLOCK 3. Domain management activity

16. What kind of customer support do you have?

Telephone E-mail Chat Social Media Other

17. When is your company's customer support available?

18. Customer support language/s used: _____

19. Customer support service level agreements:

20. What methods of payment do you offer customers for purchasing domains? _____

21. How many brand names does your company operate with for the sale of domains? (if more than one, specify the target segment and % of sales)

| Name | Segment | % Sales |
|------|---------|---------|
| | | |
| | | |

22. Products and services offered by your company (check as appropriate):

| | |
|--|--|
| Domain registration and management | |
| Services for websites and portals | |
| Web hosting | |
| E-mail: | |
| Registration in search engines | |
| Server services | |
| Internet access and telecommunications | |
| Security and back-up | |
| Consultancy services | |
| Registration of patents and brand names | |
| Other products and services, (specify) _____ | |

23. Do you market domains through resellers? ____

How many? ____ (indicate name and % of sales of the main ones):

| Name | % Sales |
|------|---------|
| | |
| | |

BLOCK 4. Accreditation as .es Registrar

24. Indicate how your activity fits in with .es domain names and the reason for your application for accreditation as an official .es Accredited Registrar (specify the main reasons):

Technical Solvency Form

Assessment criteria:

- The minimum requirements must be met. If the minimum requirements are NOT met, the candidacy will NOT be accepted.
- You must answer all the questions, if NOT, the candidacy will not be accepted.
- Clear, direct answers will be appreciated.

Minimum requirements:

- Have at least two name servers.
- Have a contingency plan.
- Have a data backup system.

BLOCK 1. DNS Management

25. Description of your company's organisation for managing DNS:

26. Is DNS server management carried out by technicians in your company?

27. If outsourced, describe how your supplier ensures the service and service level agreements stipulated in their contract.

28. Describe your DNS infrastructure (geographic distribution, topology, server IP addresses...). At least two name servers are required.

29. Do you have IPv6 infrastructure? If not, when do you plan to deploy it?

30. Have you implemented DNSSEC?

a. If so, since when? Have you implemented it with other registries? Which?

b. If not, when do you plan to implement it?

BLOCK 2. Service quality

31. Do you have service level agreements for your customers? If so, which indicators are included?

32. Describe your contingency plan in case of service failure. (A contingency plan is required).

33. Describe your data backup system. (A data backup system is required)

34. Do you have a managed security system? Do you regularly conduct security audits? How often?

35. Describe the system used for customers to update data.

36. How do you plan to implement the document of personal data transfer acceptance commented in Annex III and III bis? In analogue or telematic way? (See Accredited Registrar Agreement).

a. In case of being implemented telematically, will include any additional fields to those marked as mandatory? If yes, which one or what would they be?

BLOCK 3. Experience with Registries

37. Are you an Accredited Registrar of other Registries? If so, indicate which and your technical experience.

38. Describe the technical solution to manage .es domain names. Indicate if you will use EPP, SOAP and/or web access.

39. Have you outsourced domain name management? If so, describe how your supplier ensures the service and service level agreements stipulated in their contract.

Note: If you need to expand on any answer, please attach a separate page